



CalvertHealth

PROVIDER ORIENTATION: PHARMACY

I. Pharmacy Hours

The Pharmacy is staffed 24 hours a day. Clinical staff are generally available from 8:00 AM – 11:00 PM. The Clinical Pharmacist is on call 24 hours a day.

II. Pharmacy Contacts

Pharmacy main extension	8305
Merideth Moody, Director of Pharmacy	8309
Kimberly Couch, Clinical Coordinator	4800
Clinical Pharmacist companion phone	4624, 4886, 2776

If you are unsure which # the Clinical Pharmacist has, please call the Pharmacy main extension.

III. Formulary

- The hospital has formulary medications determined by our Medication Usage and Safety Team (MUST). All new requests must be made through this committee and will be evaluated for efficacy, safety, and pharmacoeconomic impact.
- Patients on non-formulary agents may use their own medications, but an order must be written for a patient to use their own supply. The medication will then be verified in Pharmacy and given a CHMC label for safe administration by nursing.
- MUST has approved therapeutic interchanges for medications in the same class. This list is available on the Intranet page under the Clinical tab > “Pharmacy Resources”. These **substitutions will be made automatically** in Pharmacy unless the provider includes “DO NOT SUBSTITUTE” on the order.

IV. Order Review

ALL orders for inpatients must be prospectively reviewed by Pharmacy prior to being administered by Nursing, except for emergency treatments. This process occurs electronically as orders are entered. Calls will be made to providers for clarification as needed.

Renal dose adjustments will be made automatically in Pharmacy as needed.

Pharmacy will review patients at high risk for falls and make recommendations as needed.



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V. Clinical Pharmacy Services

1. Oncology / Infusion – Staffed by pharmacist Mon-Fri 8:00 AM – 4:00 PM.
2. Outpatient Anticoagulation Clinic (ACC) – Pharmacist-managed patients are seen Mon-Fri 8:00 AM – 4:00 PM; appointments require referral.
3. Inpatient Consults;
 - a) **Warfarin management** – Pharmacist will order labs and adjust doses as clinically appropriate. Provider must manage bridge therapy as needed.
 - b) **Vancomycin/Aminoglycoside pharmacokinetic dosing** – Pharmacist will order labs and doses as clinically appropriate.
 - c) **TPN management** – Pharmacist will work with clinical dietician to order and manage parenteral nutrition. Orders for consult must be entered by 11:00 AM for TPN to start that day.
 - d) **Pain management** – Pharmacy will help manage acute pain while patient is admitted, including PCAs, oral analgesics, and palliative and comfort care orders. Initial orders must be written by provider.
 - e) **FOR ALL CONSULTS:** Pharmacy has 24 hours to see the patient. Therefore, initial orders must be placed by the provider. Communication about the goals for each patient is necessary for successful management. For observation patients, a consult is generally not needed unless the patient is expected to be admitted as an inpatient.

VI. Antimicrobial Stewardship

Antimicrobial utilization is tracked and reported to provider groups and education is provided annually to hospitalists and other providers as needed. Disease-specific order sets and guidelines are developed and maintained by ASP. The link to the Antimicrobial Stewardship Program website is located on the Intranet under the “Medical Staff” tab. The hospital and community Antibioqram for 2021 can be found on the ASP page.

VII. Opioid Stewardship

Opioid utilization is tracked and reported to providers and leadership. Opioid Stewardship oversees all policies and procedures for treatment of substance use disorders, Narcan dispensing, and peer recovery.